



QUALITY POLICY STATEMENT

HK9 Security Services Limited is committed to continuous improvement and to excel in all we do. Developing quality throughout all our activities underpins all that we strive to achieve within our organisation.

The Scope of our QMS is Provision of Security Guarding Services for the purpose of ISO9001-2015 Clauses 7.1.5 monitoring and measuring resources & 8.3 design and development of products and services are not applicable.

The overall quality objective is to ensure that **HK9 Security Services Limited** delivers a consistently high level of service throughout our extensive and diverse business and charitable activities.

HK9 Security Services Limited is committed to continuous improvement and implementing appropriate quality management systems and processes to enable us to deliver the highest practicable quality services and We shall carry out all our business operations in compliance with the following general principles while continually striving to improve our quality management activities.

We will always:

- Strictly obey all laws and regulations that are applicable.
- Attempt to best utilize all management resources to achieve quality and continually strive to improve our performance.
- Inform everyone in our organization and all other interested parties of our quality objectives and our performance considering these objectives.
- Take every possible measure to provide safety for all employees, associates, subcontractors and any other people who come in touch with our work or our work sites.
- Cooperate and collaborate with suppliers and customers to uphold and practice the highest standards of quality.
- Consistently evaluate business decisions by taking their possible quality impacts into account, now and in the future. Including quality managements concerns and responsibilities in all staff training.
- work with our customers and partners to develop our services to meet their needs
- conduct our business in a way that reflects our core values
- create an environment that promotes continuous improvement and knowledge sharing across all stakeholders
- ensure compliance with legal and other applicable standards



- educate and train our people to support the delivery of high quality services

We recognise the importance of monitoring and reviewing our quality management systems and through continual monitoring and planned reviews we have the opportunity to identify improvements to our service and maintain compliance with legal and ethical standards. This will effectively provide our customers with the confidence that the provision of service will be delivered consistently to predetermined high standards. Where appropriate we seek and attain external accreditation for the services we provide.

Our commitment to quality is supported by individual policies and procedures that address the activities central to delivering our services.

All of us who are involved in the delivery of **HK9 Security Services Limited** services are fully committed to our objectives and to attain the appropriate training in all aspects of our responsibilities.

Signed: Mudassar Ali

Position: Director

Date: 01/01/2018